**Kyle Knox**

2447 S. Colorado Blvd 411 Denver, CO | C: 615-864-6084

kyleknox86@gmail.com

Professional Profile

Established mixologist and Beverage Director currently in pursuit of new education and opportunities in tech. A current student enrolled in the University of Denver's full stack coding bootcamp, I am seeking part-time employment and can provide a great deal of flexibility.

Qualifications

Cocktail list development Excellent judement

Suggestive selling Strong organizational skills

Basic accounting Punctual

Outstanding customer service Courteous

Relevant Experience

Verbal communication Problem solving

Recognized for outstanding customer service. Consistently received 100% positive customer feedback. Oversaw an increase of positive online reviews for our establishment. Named Employee of the Month on numerous occasions.

Experience

Beverage Director Sep 2016 to Dec 2016

Alley Taps － Nashville, TN

Left due to employer's neglect to pay salary. Developed beverage program , menu and inventory. Maintained full knowledge of bar and menu items and made recommendations. Delivered quality food and beverage service to guests in a responsible manner. Maintained full knowledge of all menu items, contents and preparation methods. Maintained familiarity with the latest in mixology, bar equipment and sanitation standards. Prepared mixed drinks; poured wine, beer and nonalcoholic beverages. Served as backup for bartenders.

Beverage Director Dec 2015 to Sep 2016

Tartufo － Nashville , TN

Created a list of signature drinks that increased bar revenue. Maintained full knowledge of bar and menu items and made recommendations. Delivered quality food and beverage service to guests in a responsible manner. Delivered food and beverage orders within established timeframes Maintained full knowledge of all menu items, contents and preparation methods. Oversaw all operations   
pertaining to ordering, preparing and selling in the bar. Parted ways on excellent terms with world renowned Italian Chef/Owner Marco Rossi.

Bartender Oct 2014 to Jul 2016

Up, A Rooftop Lounge － Nashville , TN

Opened lounge in October 2014 and assisted in establishment of wildly popular craft cocktail rooftop   
lounge. Maintained 100% guest satisfaction and review online and personal. Maintained full   
knowledge of bar and menu items and made recommendations. Delivered quality food and beverage   
service to guests in a responsible manner. Delivered food and beverage orders within established   
timeframes Maintained full knowledge of all menu items, contents and preparation methods.

Bartender Mar 2012 to Dec 2014

Urban Grub － Nashville, TN

Maintained full knowledge of bar and menu items and made recommendations. Delivered quality food and beverage service to guests in a responsible manner. Delivered food and beverage orders within established timeframes Maintained full knowledge of all menu items, contents and   
preparation methods. Prepared mixed drinks; poured wine, beer and nonalcoholic beverages. Prepared coffee and espresso drinks. Collected money and made change.

Education

Bachelor of Arts, Music Education 2009

MTSU － Murfreesboro, TN, USA

References

Marco Rossi: Owner, Tartufo

Cell: (310) 738-4317

Zane Triplett: Beverage Director, Honeysuckle

Cell: (276) 614-0377

Daniel Rodenburg: Sales, Springer Mountain Farms

Cell: (615) 426-7491